

Accord recognised in CQC's State of Care report for innovation in dementia



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A leading West Midlands care and support provider, Accord Housing Association, has been recognised in the Care Quality Commission's (CQC) State of Care report.

Accord has been praised in the report for the innovative care model it is implementing in its new dementia centres of excellence being built in Staffordshire.

The centres are a new partnership between Accord, Staffordshire County Council and the local NHS clinical commissioning group; they are custom built, registered care homes providing specialist care and support for people with dementia.

The CQC report, which was released last week, refers to the care model being used in the new centres as enabling "the best clinical care for people with dementia, who often have multiple health conditions and complex care needs."

Chris Day, Director of Engagement at the CQC, said: "Accord Care and Support is a great example of the change we are talking about in the State of Care report. New services that link health and care built around people's needs."

Maxine Espley, Executive Director of Health, Social Care & Support at Accord describes this new approach to dementia care as "rethinking nursing care".

She said: "We are truly committed to providing the very best care and support to people living with dementia. We are investing in our workforce as well as working in partnership with the City Council and NHS partners to enable our customers to remain in their own home right through to the end of their lives."

“We are delighted that our approach to dementia care has been featured in the CQC’s report as an example of innovation and change in the care sector.”

The first of the two new centres, which will be in Burton-Upon-Trent, is due to be completed in November 2018.

The centres will care for residents in a purpose built environment, with welcoming communal spaces on each floor where people can meet, eat together and socialise.

The State of Care report is an annual assessment of health and social care in England and looks at trends, shares examples of good and outstanding care and highlights where care needs to improve.
