

Update for Allpay customers



We are aware that there has been an issue with Allpay whereby a double rent payment has been taken from some customers bank accounts this week (8 September 2017). AllPay will be rectifying this issue by returning the duplicate payment direct to the bank accounts of those affected.

If due to this you have incurred additional bank charges, please do not ring Accord as we are unable to assist. Allpay have advised that they will review any extra bank charges incurred due to their error, provided you send your bank statement showing the charges to enquiries@allpay.net

Allpay apologise to all customers for any inconvenience this may have caused.