

How to change your contact details



It's important the contact details we hold for you are up to date to help us deliver the services you pay for, including the maintenance of your home.

If your phone number or email address have changed, please let us know. Updating your contact details is easy and can be done online, by email, or over the phone.

To update your contact details online:

1. Log in to **Customer Account**
2. Go to **My information**
3. Scroll down to the list of household members
4. Click on your name
5. Update your contact details
6. Click **Submit** to save your changes

To update your contact details by email send your new details to info@greensquareaccord.co.uk

To update your contact details over the phone call us on 0300 111 7000.

No Customer Account?

Creating a Customer Account is easy. To receive your log-in details, simply [email us](#) and give us your name and telephone number. One of the Customer First team will call you back. Alternatively, you can call the Customer First

team directly between 8am and 5pm Monday to Friday on 0300 111 7000.
