

Gas Safety



Help us keep your home Gas safe

As part of our commitment to keeping your home a safe place to live, our safety team will carry out regular gas safety checks. Please help us to keep you, your family and your neighbours safe by booking and keeping your appointment, and allowing us safe access to complete the yearly checks.Â

Why are gas safety checks important?

Without regular checks your gas appliances may not work as expected, which could increase your fuel bills or put you and those around you at risk from carbon monoxide poisoning, gas leaks, fires and explosions.

To keep you safe in your home we have a legal responsibility as your landlord to arrange for a Gas Safe registered engineer to carry out at least one gas safety visit to your home each year. These checks must be carried out by law, so please help us to keep everyone safe by booking and keeping your safety check appointments and allowing safe access to your

home.

When will I have my gas safety check?

We will send you a letter before your next gas safety check is due to offer you an appointment. You will receive a minimum of seven days' notice before the appointment date. Please make necessary arrangements for someone to be at home to allow access for the gas safety check to be carried out. Please be assured that our engineers follow all current recommended Covid safe working practices.

What to do if you have a gas emergency

If you can smell gas, or if there are danger signs on or around the appliance:

- Open all doors and windows to ventilate the room. Get fresh air immediately
- Switch off the appliance and do not reuse until it has been checked by a Gas Safe registered engineer
- Shut off the gas supply at the mains (emergency control valve)
- For natural gas, call the National Gas Service Freephone Number: **0800 111 999**
- Seek medical advice from your GP if you think you have been exposed to low levels of carbon monoxide.
- Go to your local A&E straight away if you think you have been exposed to high levels of carbon monoxide.
- Contact GreenSquareAccord to carry out the necessary repairs appliances we have provided
- Contact a Gas Safe registered engineer for your own appliances e.g. a cooker.

If you are experiencing any of the symptoms of carbon monoxide poisoning which include headaches, dizziness, nausea, collapse or loss of consciousness:

- Seek medical advice from your GP if you think you have been exposed to low levels of carbon monoxide.
 - Go to your local A&E straight away if you think you have been exposed to high levels of carbon monoxide.
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