

## Entering your property



**We have put new processes in place to help protect you, members of your household and our staff from the risk of the Coronavirus. We would really appreciate your support with these new processes.**

If a Housing Officer or repairs operative needs to enter your home and it is not possible for them to wash their hands, they will use hand sanitiser when they arrive and when they leave the property.

Could you please ensure you maintain the two metre distance from staff and operatives at all times. We also ask that, wherever possible, you leave the relevant doors open so our operatives can access repairs without having to touch doors, door handles etc.