

rent in relation to fees and charges.



How much you pay will depend on the services you receive and any financial support that may be available to you.

As a minimum and before you make a decision, we will discuss with you:

- How much the services cost
- How you can pay this cost
- Any support to help meet costs
- When you need to pay by
- What happens if you don't pay
- Your obligations

When you decide you'd like to receive our services, we will ask you to read and sign a contract. We will discuss the contract together before you are asked to sign and we will never put pressure on you. You will always remain in

control and we will give you a copy of the agreement for your records.

It's important you understand what you pay and what services you receive for your money, so you can request an up-to-date copy of your accounts at any time.

We don't have any hidden charges. If the costs change, we will let you know 14 days before any changes are implemented.

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